



City of Milwaukee
Dept. of Neighborhood Services

Litter Hotline Announced!

Quick access to DNS to handle litter problems.

CONTACTS: Dept. Neighborhood Services Commissioner, Martin Collins, 286-2548
Dave Krey, Environmental Nuisance Supervisor, 286-5799
Public Information and Training Coordinator, Todd Weiler, 286-3214

Attention Aldermen and Department Heads

Milwaukee, WI — The Department of Neighborhood Services (DNS) now has a direct hotline to report litter problems. The new number is 286-5790. The hotline contains bi-lingual (English/Spanish) instructions on what's needed to file a complaint. The caller will be asked for an address of the problem, a description of the problem, the time it was observed and the complainant's name and phone number. A name and number must be provided before the complaint is investigated. The complainant can request to keep their name confidential when they call.

After the complaint is filed it will be processed by the Department of Neighborhood Services. An inspector will issue orders if the problem is not corrected in the allotted time. If the problem is not corrected, the City will hire a contractor to clean-up the problem. The cost of that clean-up will be put on the property tax bill. Citizens can track the progress of their complaint on the Internet by logging on to:

<http://www.milwaukee.gov>

At the homepage, click on the button labeled "Property Data" located on the far right side. Enter the address of the property you are following. Additional information is shown with a blue "View" button. You can drill down deeper for more information under each "View" item. Ownership information, violations, complaints and permits are all listed there.

Items typically called in are junk cars, yards with animals waste, yards with stored junk, stuffed furniture used outside, rat harborages, and spilled garbage (at least one bushel worth) around garbage carts. Problems related to garbage collection or missing garbage carts, or special pickups should go to the sanitation bureau at 286-8282.

Questions?

Contact: Todd Weiler, Dept. of Neighborhood Services (tweile@ci.mil.wi.us)
DNS Public Information and Training Coordinator 286-3214 or 708-3360.

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